

Annexure A

Escalation Matrix of Garg securities Private Ltd.

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Sandeep Kumar	1, GULATI COMPLEX, INFRONT OF MILKHIRAM MARKET SAKCHI,JAMSHEDPUR ,JHARKHAND-831001	0657-2421417 Mon-Sat; 10:00 AM to 5:00 PM	sandeep@gargsec.com
Head of Customer care	Rishi Soni	_____SAME_____	9065033139 Mon-Sat; 10:00 AM to 5:00 PM	rishi@gargsec.com
Compliance Officer	Vijay Kumar Gupta	_____SAME_____	0657-2437530 Mon-Fri; 10:00 AM to 5:00 PM	vijay@gargsec.com
CEO	Rahul Garg	_____SAME_____	0657-2423265 Mon-Fri; 10:00 AM to 5:00 PM	rahul@gargsec.com

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

- SEBI at <https://scores.gov.in/scores/Welcome.html>
- NSE - Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>
- BSE – Exchange at <https://bseers.bseindia.com/ecomplaint/frmInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBISCORES/Exchange portal.